



“Our mission: help you **build the tools** to streamline your company processes and **improve your business profitability.**”

Paolo Aimetti

Custom solutions

Our Application Framework provides tools and templates to quickly create the right custom solution to **streamline your business process...** all web-based.



Team collaboration

From document management to advanced messaging systems we offer professional solutions to **maximize your team productivity.**



Network infrastructure

We deploy Local/Remote, Wired/Wireless network connectivity, security and redundancy systems; we offer services monitoring and remote support to **contain maintenance costs.**



Internet services

Our Website Solution includes Online Content Managing tools, Marketing & Community Services, Custom Modules and an appropriate Graphic Dress... **your Business deserves more than just a website!**





Company Overview

Nibble Computer Solutions Inc. was incorporated in 2004 by Paolo Aimetti, a former Software Architect at Microsoft Italy with more than 20 years experience in business solutions design.

Nibble has developed and maintains Custom Solutions and IT Systems for several local and overseas companies including:

- Blue Communications International
- The Cliff Restaurant
- Tapas Restaurant
- The Nature Group Ltd
- Buskro Ltd
- Italica Architettura & Design
- West Coast Construction
- Domus Kitchens
- Skyviews inc.
- The Codrington School
- Peterson Architects Inc.
- The Film Group

At Nibble we design, develop and deploy solutions to improve local and international companies business processes efficiency; here are our main offering areas:

- **Custom Solutions** developing
- **Team Collaboration** Systems deployment
- **Network Infrastructure** design and management
- **Internet Services and Website** design
- **Business Intelligence** and Reporting design

Nibble is a Microsoft Registered Partner





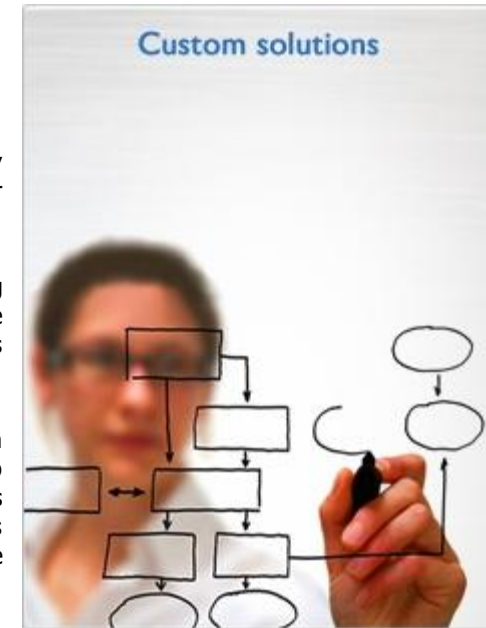
Why Developing a Custom Solution?

There are three options for companies that need mission-critical applications.

First, companies can purchase off-the-shelf software - acceptable for smaller organizations that can get by using pre-packaged solutions. Unfortunately, companies often discover that they must modify their business practices to match the software's capabilities, not a good solution in most cases.

Second, companies can license one of the big software suites and add expensive, time-consuming modifications from vendor consultants to make the software fit their business. All software suites have built-in maximum functionality. Companies pay for features they don't use and pay again for modifications for features that they do. More time and more money gone forever.

Third, companies can commit to custom software development either internally or provided by firms such as **Nibble**. In the past, this option was sometimes lengthy and expensive. Clients sometimes ended up with applications that were slow, expensive and difficult to maintain. Recent changes in how software is designed, built, and deployed have significantly enhanced the attractiveness of this choice. Improvements in development languages, environments and tools make custom software development the optimal choice for software acquisition.



Software can now be programmed using pre-designed components and standard library routines as building blocks. The pieces can link together in a scalable fashion. The component nature of this process allows for quick in-line enhancements and upgrades as business needs change.

Nibble has developed its own Application Framework, a suite of tools, run-time services and templates to quickly implement scalable, easy to use, easy to maintain custom software solutions; being based on popular platforms and technologies like MS SQL Server, Internet Information Server and Windows Server, our solutions can be easily maintained, scaled and integrated with other systems.



Communication and Sharing

Two critical functions that can make the success of a team are: **Communication** and **Sharing**; Nibble offers solutions implementing the following team functions:

Advanced eMail and Collaboration Services	MS Exchange Server
Document Management, Process Workflows and Team Services	MS Windows SharePoint Services
Personal Productivity and Process Automation	MS Office Suite
Voice, Remote Access and Conferencing	Instant Messengers, VOIP, MS Terminal Services, MS SharedView and more...

Nibble has skills and procedures in place to quickly implement the solutions to enhance your team collaboration efficiency; we manage everything including:

- reviewing your business communication processes
- designing a solution tailored for you
- selecting and purchasing the right products
- deploying the solution in your environment
- training the personnel
- providing support and implementing customizations



How to contain the cost of System Maintenance?

I guess everybody would agree that it's better spending money in adding new services rather than in fixing existing ones. Unfortunately any kind of "system" needs maintenance to remain efficient and provide the services which were intended for.

Since we strongly believe that reducing our customers System Maintenance costs can result in a better business for us, we constantly invest in improving our maintenance procedures and tools:

- **Proper System Design and Products Selection** results in a more reliable, manageable and scalable systems.
- **Real-time monitoring** allows knowing and fixing common issues before they become more serious problems.
- **Remote maintenance** helps containing the intervention cost (no driving time) and drastically reduces the waiting time before the issue is addressed (don't need to schedule a visit)

For most of our competitors, providing maintenance services is the core of the business, so why would an IT Company want to reduce this cost? The reason for us is very simple: we seriously believe we can do a better business by building solutions to improve your business processes and directly contribute in your growth rather than wasting your IT budget constantly "fixing computers".





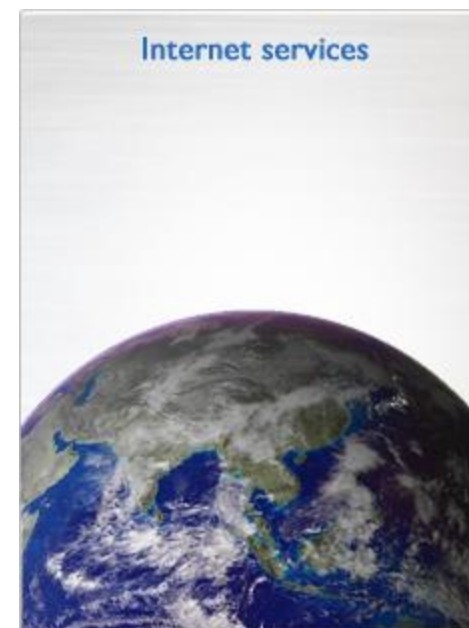
How to make people know about your services and products?

Being on the Internet is a critical factor for the success of your business and also a quite easy thing to do today; delivering the right message, in the proper format and creating an online interaction with your customers through a website is not that obvious.

Nibble offers its long-term experience in creating your online presence providing a solution that allows you to have full control on the delivered content, advanced tools to collect visitors feedbacks, requests and preferences; the interactive components of our website allow building a customer database that can be used for all your marketing needs from delivering personalized content to promotional newsletters distribution.

Nibble developed and constantly improves its own framework to allow quickly creating powerful, cost-effective websites; the framework adopted is the same we use to develop complex [mission critical applications](#) and therefore inherits all its functions; websites often need to include advanced online application modules which can be easily developed without changing the platform.

Nibble Website Solution is a real live application that provides powerful online services to offer a dynamic experience for both the visitors and the site owner avoiding the common format of static electronic brochures.



Nibble Website Solution main features:

- Online Content Management
 - Edit text
 - Upload/resize pictures
 - Create new pages based on templates
 - Maintain the dynamic drop-down menu
- User Interface
 - Configurable website layout: header, footer, content and toolbar style
 - Pre-built rendering objects (pictures rotators, tabbed pages, dynamic items lists, scrolling text, media gallery with preview and slide show and many more...)
 - Multi-level Dynamic Menus
 - Site Maps (HTML & XML)
- User Services
 - User Registration customizable forms
 - User Authentication
 - Custom Request Forms
 - Page level Access permissions
- Special Modules
 - Surveys
 - Blogs
 - Forums
 - News Archive
 - Guest Book
- Administration Tools
 - Users managing
 - Newsletters
 - Website configuration
 - Page maintenance



Website Examples



VOIP Communications
Blue Communications Ltd. - Barbados
www.blue.bb



High-end Printers
Buskro Ltd – Canada
www.buskro.com



Plastic Surgery
Centro Chirurgia Estetica – Italy
www.centrochirurgiaestetica.it



Sailing Club
The Barbados J24 Club - Barbados
www.j24barbados.com



Landscaping
The Nature Group Ltd – Barbados
www.naturecarewi.com



Restaurant
Tapas Restaurant – Barbados
www.tapasbarbados.com



Accommodation and Travel Services
 Surfer's Point Guest House - Barbados
www.surferspointbarbados.com



Travel Advisor
 Aldo Pizzi – Italy
www.aldopizzi.com



Film Festival
 The Film Group – Barbados
www.thebridgetownfilmfestival.com



Education
 The Codrington School – Barbados
www.codrington.edu.bb



Online Travel Maps
 Skyviews Inc. – Barbados
www.skyviews.com



Church Services
 Shalem Evangelical Church – Barbados
www.shalemec.com



Solutions Gallery

Some of the solutions Nibble has developed.

SALES



Sales Management System Domus Kitchens – Barbados

- Inventory
- Orders
- Deliveries
- Invoicing
- Services
- Online products catalog



Price Lists Processing Blue Communications Ltd. – Barbados



System Configuration and Quotes Buskro Ltd – Canada

- Custom industrial printers configuration
- Quote submission workflow



Leads management Buskro Ltd – Canada

- Online customer data capturing
- Geographical based leads assignment
- Company Organization Manager
- Mailing



Quotes System Blue Communications Ltd. – Barbados



ACCOUNTING

Invoicing

Blue Communications Ltd. – Barbados

- Automatic invoice generation/submission
- Multiple billing cycle support
- Rerating tools
- Billing Summary Reporting

Cash Flow Planner

The Nature Group Ltd – Barbados

- Multi account
- Adjustments
- Approval process
- Support for Blackberry

Accounts System

Nibble Computer Solutions Inc – Barbados

- Multiple accounts
- Cash Flow Planner
- Statistics



ADMINISTRATION



Assets Management
The Nature Group Ltd – Barbados

- Assets archive
- Assignee history
- Service planning
- Acvity/events tracking



Wine List Management
The Cliff Restaurant – Barbados

- Multiple category
- Inventory
- Orders
- "Smart" list printing



Product Costing
The Nature Group Ltd – Barbados

- Production Plans
- Production Costs



Payroll
Nibble Computer Solutions Inc – Barbados

- Based on tracked hours
- Entertainment and Adjustments
- PAYE calculation and forms generation
- NIS calculation



CUSTOMER SERVICES



Phone Cards Top-UP
Blue Communications Ltd. – Barbados

- Card balance /traffic lookup
- Top up
- Adjustments
- Operations journaling



RMA Management
Buskro Ltd – Canada

- RMA request creation wizard
- Support for different warranty models
- Delivered system tracking
- Full un-attended workflow



Reservations
The Cliff Restaurant – Barbados

- Customer & Hotel database
- Multiple dinner sets per table
- Control over max meals/dinner set
- Automatic Confirmations email
- Statistics



Reservations
Tapas Restaurant – Barbados

- Online Reservations
- Touch Screen User Interface
- Advanced Table Management
- Multiple dinner sets per table
- Control over max meals/dinner set
- Automatic Confirmations and Updates email
- Graphical Statistics



PROJECT MANAGING



Project Activity Tracking

The Nature Group Ltd – Barbados

- Job based activity tracking
- Project calendar
- Employee Calendar
- Reports
- External Payroll system integration (GreyNote PayPak)



Landscaping Project Planner

The Nature Group Ltd – Barbados

- Prospect projects planner
- Calendar based
- Job supervisors



Project Activity Tracking

Nibble Computer Solutions Inc – Barbados

- Time & material tracking system
- Billing calculation
- Payroll calculation
- Reports



EDUCATION AND COMMUNITY



School Information System

The Codrington School – Barbados

- Classes
- Students
- Families
- Presence tracking
- School years
- Health record
- Family access information through website



Film Festival Event Manager

The Film Group – Barbados

- Film submission form and workflow
- Events manager
- Film categories



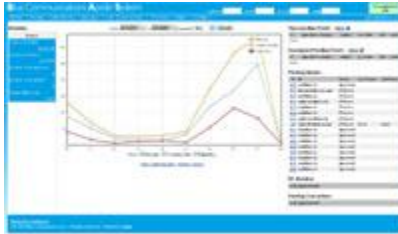
Church Community Services

Shalem Evangelical Church – Barbados

- Services Movie Archive with keyword search
- Members Database with search
- Forum



BUSINESS INTELLIGENCE



Performance Reporting

Blue Communications Ltd. – Barbados

- Business performance dashboard

Historical Inventory Report

The Nature Group Ltd – Barbados

- Historical Inventory detailed report
- Based on Microsoft RMS